

Essex and Southend LINK Projects v13 - 14 March 2010 – amount in project name is proposed 2010-11 spend

Locality	Project name	Comments	Status
SE Essex Total = £16,950	Health and Social Care Assets £nil Possible purchase of GIS Software - £1000	Data acquired for SE Essex. ACCESS database constructed. Manual Map available. Need work on GIS, Postcode File and access data	Discussions with Southend BC to take project on
	Chalkwell Ward needs analysis £8500 £2,100 spent on Ben's time already. If project continues, may need more	Working with JSNA et al to acquire and analyse data. Stage 1a report complete Jan2010.	Discussions to take place re Stage 1b – qualitative analysis of identified need and extending project to other wards
	Member support to Southend Council re social care £500		Awaiting Southend Council Social care to start project
	Patient and carer experience of hospital discharge processes £200	Feeds in to central project	Three GPs surgeries and several patients surveyed
	Patient experience of dental care in various member contact groups £1500	Canvey Island Survey completed Older people's Assembly Survey completed Others survey in progress	Analysis and Narrative for CI completed Other surveys to complete
	Qualitative analysis of patient experience of dental care £1000	Initial planning to involve Age Concern Canvey, Older People's Planning Group and others	Planning commenced completion by March 2010
	Patient, public and carer experience of dementia services in primary care	Response to proposed plan by NHS SE Essex and Councils. Survey design and	Target completion April 2010

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	and social care in Castle Point, Rochford and Southend Borough areas £500	survey, analysis and report to be conducted	
	Patient public and carer experience of infection control (MRSA and C Diff) in care homes in SE Essex £1100	Planning stage complete. Survey instruments and member training needed from CEMVO (WY, IF, BW)	Target completion April 2010
	Location and Access of hard to reach and socially excluded groups £700	Part of Essex wide project. Project Initiation document produced	Target completion June 2010
	Access to GPs £1500		
	Patient experience of choice £450		
SW Essex Total = £7,200	Patient and carer experience of hospital discharge processes £200	Feeds in to central project	As above
	Establish links with voluntary organisations in SW Essex £750	Extending LINK's reach. Progress made with Brentwood and Basildon CVS	
	Participation in the activities of the LSPs in Brentwood and Basildon Say £500	Purpose to participate and exchange information re health and social care. Progress made with Brentwood LSP	
	Survey health and social care services in deprived areas of SW Essex £750	Use information from deprivation indices, JSNA etc; Similar to SEE's Chalkwell project – someone to look at the JSNA figures to extract and format the info	Due for completion April 201

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	Access to GPs £2500		
	Carers perspective of Alzheimer's £2500		
West Essex Total = £20,750	Social care working group to extend LINK knowledge of social care and produce user guide to services in W Essex £10,000 Guide to be formatted in a ring binder to: <ul style="list-style-type: none"> • Extend to rest of Essex/S'end • Make for ease of update. This may cost and extra £5000 	Project plan approved. LINK made re IAG booklet	April 2010
	Increase patient participation through increasing patient participation groups in GP Surgeries across W Essex On hold at present – may cost £750	Survey of existing groups made Contact with surgeries in Epping Forest district to extend	
	Develop working relationships with hospitals £nil	Meetings with Exec Director Delivery and Head of Communications 6 mthly. Tours of departments at PAH. Need to extend to other hospitals	Ongoing project
	Patient and carer experience of hospital discharge processes £nil	Feeds in to central project Met with relevant managers at PAH and Whipps Cross and Essex CC social care	

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		and wellbeing. Information from patients residing in Springboard Housing	
	Improve the way in which children with diabetes mellitus are treated in schools £nil	Work planned with W Essex Diabetes Network, ECC and LEA and parent groups to influence procedures and processes	Policy doc Diabetes in Schools reviewed. Consultation period extended
	Older Peoples Consultation Harlow £2500	To find out from older people in Harlow what services they want including those from a new Community Wellbeing Centre planned for the town. We also aim to launch the Social Care Booklet (produced as part of another project) at this event.	To be completed by end July 2010
	Older Peoples Consultation Uttlesford £2500	To find out from older people in Uttlesford what services they want – same format as above event but any learning incorporated accordingly	Dates TBC
NE Essex Total = £24,000	Social care project to extend members knowledge. £1500	Identify gaps in services working with other groups	Project to be up and running by March 2010
	Working with BME and Socially isolated communities £7500	Identify socially excluded groups eg BME, Housebound, rural etc. Identify gaps in the services provided received. Report of Las, PCT etc	Evidence gathered by end March 2010 report end April 2010
	Point of diagnosis information – what information is given to patients	Investigate work undertaken in development of Diabetes Handbook	

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	when diagnosed with a condition £10,000	Identify other conditions which would benefit from similar work Get testimonies from people who have been diagnosed and received lots, some or know information	
	Investigate the lack of services (sexual health, family planning and pharmacy) at the university £nil	Get student views Investigate services available locally Investigate incidence of unwanted pregnancies, STIs etc in the university environs	April 2010
	Investigation of the services available in a deprived ward (Jaywick or Pier Ward) No longer proceeding	Work to start – leads identified Gap analysis planned and evidence to be collected showing need	
	Increase outreach to rural areas through eg Mobile Libraries and SOS bus Nil		
	Whisperers project (neonatal death/miscarriage support) – project development worker to support group £5000		
Mid Essex Total = £22,000	Investigate complaints procedures in trusts £3000	Identify personnel and investigate their work Gather views of services users	Report by May 2010

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		(complainants) Form links with ICAS	
	Change one Thing campaign £6000	Undertake research Analyse data Write report	Project complete by June 2010
	Prescribing in Hospital Not proceeding	Survey patient experience of the hospital prescribing process	Surveys analysed by Feb 2010
	Social care education programme £1500	Devise and run a series of social care seminars in January and February 2010	Completion by February 2010
	Dignity in Care project Not proceeding	Register LINK as dignity champion Devise and distribute dignity in care questionnaire. Analyse results. Meet with LA and visit selected care homes	Questionnaires analysed by end Feb 2010 Report by end March early April 2010
	Outreach to BME £1500		
	Outreach to vulnerable groups £7000		
	ARU students' health needs £3000		
Theme and Issue Groups £500	Gypsies and Travellers Finished – nil May wish to continue to unlicensed sites say £500 for 'sweetners'	First phase – visits to a sample of council registered sites completed – First draft report available	Decision on continuation to informal sites required also actions derived from current report
£21,500	Mental Health and Substance misuse – feeder groups £21500 inc LBGT	Sub projects on: <ul style="list-style-type: none"> • Gaps in service provision • Regular meetings of service users 	The projects identified need implementation

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£6,000	Aspergers £3500 + £2500 (inc £3500 from MH&SM + £1000 from NEE) Autism Anglia appear to be backing off a bit. Ian will investigate with Gaby when Carolann is available 11 th March	<p>across region</p> <ul style="list-style-type: none"> Asperger's Syndrome <p>Identified Conference on dual diagnosis held To include Autism Spectrum Conditions Theme Conference</p>	
£9,400	Hospital discharge planning £9400	<p>Desk research on what happens in hospitals including Essex hospitals and DH recommendations carried out Survey tools devised Pilot surveys to test tools conducted in SW and SE Essex localities. Enter and View to be carried out at the five acute trusts looking at the discharge lounges. Requirements to provide transitional care on leaving hospital before entering a care home</p>	Survey needs extending in depth and breadth. Qualitative research needs to be conducted

Countywide	Project Name	Comments	Status
Total = £118,900	Youth LINK Project £32,250 ALL6005	Youth LINK development worker to recruit young people & work with them to identify their issues and concerns about health & social care & start to help address them	1 April 2010 – 31 March 2011 inc exit strategy
	Children with illnesses & conditions in schools, including diabetes Say £7,500 ALL6001	Monitor implementation of children with diabetes in schools policy before and after, national conference to promote it to other local authorities & research, evaluate and contribute to policies and guidance for children with other illnesses & conditions in schools Research & development project	Start April 2010 & complete by March 2011
	DNAs – did not attend appointments Say £5,000 ALL6003	To research the facts about health & social care appointments not kept (including the possibility that the patient/client hasn't received notification) and quantify the impact in financial & other terms Then start to address the issue Research & development project	Start April 2010 & complete by March 2011
	East of England Social Care Forum say £2500 ALL6006	E&S LINK is stimulating a regional meeting of reps of LINKs throughout EoE on 15 March 2010 to share and explore social care issues, experiences & projects. This is expected to lead to a regional forum with say quarterly meetings and e-communication. So say 4 meetings in coming year plus incidentals May be supported by EoE collaborative development officer – see other project below	Start April 2010 Inc exit strategy

	<p>Essex Neighbours & Emergency Planning £25,000 ALL6004</p>	<p>Approach District, Borough, Town & Parish Councils to encourage them to work with E&S LINK to identify the health & social care issues and concerns of their citizens; enable them to start to address those concerns & issues; encourage the development of small groups of Essex neighbours (along the lines of Flu Friends) to help isolated and needy people in times of health & social care issues. In conjunction with Emergency Planning & Preparedness</p>	<p>Start April 2010 Inc exit strategy</p>
	<p>Out of Area health & social care services £25,000 ALL6002</p>	<p>Start to identify & address health & social care issues which reach beyond the boundaries of E&S; including SCG 10% commissioning & CPB & other strategies & policies set at regional level and outside E&S; part time coordinator</p>	<p>April 2010-March 2011 inc exit strategy</p>
	<p>Outreach & Events £21,650 ALL6007</p>	<p>Countywide outreach maintaining links with Gypsies & Travellers; targeting commuters; targeting faith groups. Arranging countywide events inc quarterly LINK public meetings; ethics conference in September 2010; substance misuse conference; events mentioned in other projects descriptions; attendance at major events such as V Festival, county cricket match(es), football matches and other sporting, social and cultural events. All concentrating upon attracting interest and involvement in health & social care issues and concerns</p>	<p>April 2010 – March 2011</p>

Totals:

• Localities		
○ SE	£16,950	
○ SW	£7,200	
○ W	£20,750	
○ NE	£24,000	
○ Mid	<u>£22,000</u>	
		£83,700
• Outreach		£500
• Theme Groups		
○ MH&SM	£21,500	
○ Aspergers	<u>£6,000</u>	
		£27,500
• Hospital Discharge Issue		<u>£9,400</u>
• Locality, Theme & Issue Groups		£121,100
• Countywide		<u>£118,900</u>
Grand Total		<u>£240,000</u>